

## Review of Daytime Support – Summary

### Background

We have carried out a review of daytime support for people aged over 18 in Oxfordshire. The review focused on understanding the needs of vulnerable people for daytime support, specifically support to meet eligible care needs and support that prevents care needs escalating. Its purpose was to help the council to develop future options for daytime support that meet people's needs, and the council's statutory responsibilities, within the current financial resources.

The review started in March 2016 and covered voluntary and community provided daytime support, health and wellbeing centres, learning disability daytime support services, and their associated transport arrangements. This support is currently used by about 2,000 people in Oxfordshire. The review linked to the review of respite services and the Oxfordshire carers' strategy and carers' personal budgets review.

### Introduction

Daytime support is an important part of the lives of many older people, people with dementia, people with learning disabilities and people with physical disabilities. It provides vital links to the community that helps people to live independent and fulfilling lives. We want to ensure it is fit for the future and sustainable over the longer term, in a challenging financial context.

In developing our understanding of the needs for daytime support in Oxfordshire, we have listened to over 600 people who use daytime support, their carers, as well as providers of care and support, and community groups. People have told us that their priorities for daytime support include social contact, getting out of the house, maintaining independence and having a meal. Alongside seeing friends, people with learning disabilities emphasised going to work, getting a job and learning new skills.

Daytime support ranges from community lunch clubs to specialist centre-based support for people with complex needs. There are over 200 daytime support services provided in Oxfordshire – the vast majority provided by community groups and charities without funding from the county council.

What people want from daytime support has changed over time. As more and more people in Oxfordshire with assessed eligible needs have been able to choose how to use their own personal care budgets, there is a great deal more choice of services on offer.

We recognise that proposing changes to daytime support may be unsettling for people. Whatever is decided, we guarantee the county council will continue to provide a **core service** for people who have assessed eligible needs for social care support, which makes sure they have the daytime support they need. We are also committed to continuing to fund current services until the end of August 2017, and to supporting **community-based services** to continue to flourish.

As a result of the review we are proposing a new model for daytime support and a number of options for delivering this, which we are now consulting on.

## What is the proposed model and the options for delivering it?



**Personal budgets for everyone with eligible needs** enabling choice between a range of voluntary sector, private sector, and county council services.

**Open access tailored support for more vulnerable people** delivered through the Dementia Support Service, which will continue to provide support to people with dementia and their families through Dementia Advisors, and the Wellbeing and Employment Service, which will continue to provide support to people aged over 18 with learning disabilities, autism and physical disabilities.

Supporting people to **live well in the community** through: information and

advice; council services such as our bookable transport service, The Comet; and voluntary and community sector support. This includes grant funding totalling £250,000 a year – an Innovation Fund for the development of self-sustaining projects, and a Sustainability Fund for the ongoing delivery of targeted daytime support opportunities in areas of high need in the county; and other support including advice and support to develop self-sustaining models, and support to develop Good Neighbourhood Schemes.

A **council-provided**, countywide, flexible **Community Support Service**, which people can choose to purchase using Personal Budgets or self-fund. This service would replace our Health and Wellbeing Centres and Learning Disability Daytime support Services. It would support people with a wide range of needs for daytime support, including older people, people with learning disabilities, people with physical disabilities and people with dementia. It would provide transport integral to the service, to people eligible for transport support.

We are proposing **two options** for delivering this service:

### **Option A: Centre-based option for the Community Support Service**

In this option, the service would be delivered from 8 dedicated buildings, in Oxford, Banbury, Didcot, Witney, Bicester, Wantage, Abingdon and Wallingford. They would provide multi-functional spaces, and deliver individual and group support, using facilities available at the base, as well as in local communities. A higher proportion of support would be delivered at the bases than in the alternative option (B).

### **Option B: Mixed option for the Community Support Service**

In this option, the service would be provided to four geographical areas in Oxfordshire (City, North, South and West). There would also be four small, building bases in Oxford, Banbury, Didcot and Witney, they would include spaces suitable for people who need specialist equipment to meet their complex health needs, rooms equipped for sensory integration work sessions, and spaces where people who need to have quiet time can do so in a safe, supportive environment. The majority of the service will be provided as a range of flexible options to people in their communities, including individual and group support. It would use various community facilities as bases where needed, such as libraries, leisure centres and allotments.